CORE
Cultural Orientation Resource Exchange

OVERVIEW

The CORE Resettlement Navigator (www.corenav.org) website presents a wealth of content as "suites" in multiple languages and in multiple formats (videos, podcasts, and fact sheets). These suites maximize visual communication, address low-literacy and low digital literacy, and accommodate cultural and linguistic differences as much as possible.

WEBSITE FEATURES AND RESOURCES

The COREnav website is a mobile-optimized website designed to provide refugees with clear and vital U.S. resettlement and CO information in an engaging and interactive way. It is meant to be accessed directly by refugees themselves for self-learning at any time and at their own pace. The straightforward, functional layout separates USRAP and CO pathways upon entry to the website and offers one or more media resources on each USRAP and CO page. These include:


Videos

Fact Sheets

Podcasts
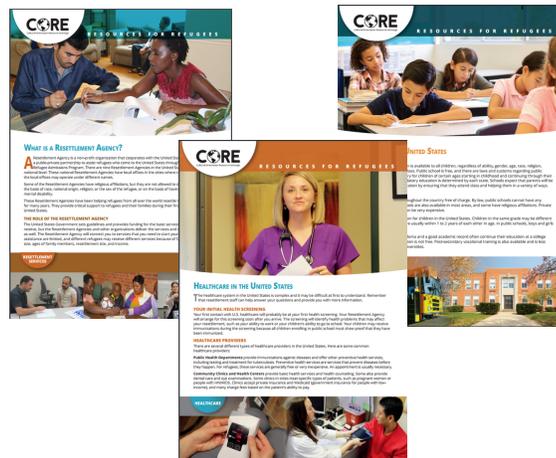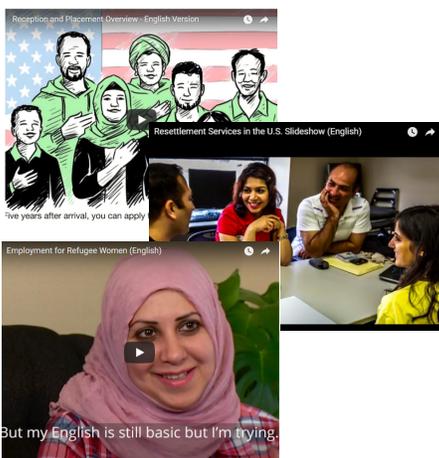
These USRAP and CO resources help refugees manage resettlement expectations and anxieties by creating a "digital bridge" that connects the pre-departure and post-arrival experiences for refugees resettling to the United States.

The COREnav website also provides a one-stop-shop for staff at RSCs and RAs to access all refugee-facing resources on the For Providers page. The COREnav website can be used by all refugee resettlement staff, not just CO providers, when speaking with refugees about USRAP- and CO-related topics.

The COREnav website is not intended to supplant existing websites or information portals that RSCs and RAs may already have in use, but to augment current refugee communications strategies.

Options for Using COREnav in Your Work

- Show COREnav videos during CO class
- Use COREnav podcasts during CO class
- Embed COREnav videos and podcasts on your organization's website
- Include COREnav as a resource on tablets and computers used by refugees at your organization's office
- Include COREnav as a resource for new employees, volunteers, interns, and interpreters as a part of their orientation
- Use COREnav during caseworker appointments to aid in CO related instruction such as employment
- Use COREnav during at-home CO to aid in housing orientation

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www.coresourceexchange.org